

**ACCELERATING**  
our **ENTERPRISE**

UNITEDHEALTH GROUP 2020 ENTERPRISE  
**AGILITY SUMMIT**

Date	Time	Track	Presentation Title	Speaker
22-Sep	09:00 - 09:15 AM CT		Opening Remarks	Host - Dave Meissner Vice President Optum Agile - Transformation & Coaching Carissa Rollins Chief Information Officer, UnitedHealthcare
22-Sep	09:15 - 09:45 AM CT		KEYNOTE: Agile - A new way of working	Terry Clark EVP and Chief Marketing Officer, UHG    Chief Marketing & Customer Officer, Optum
22-Sep	09:50 - 10:15 AM CT		Experience is the New Product - Pulling Agile Up and Out of Tech to Transform the End-to-End Experience	Paul Long Vice President, Enterprise Customer Experience UnitedHealth Group
22-Sep	11:05 - 12:30 PM CT		COVID-19: Accelerating delivery in a time of crisis	Omar Baker, MD, FAAP Executive Vice President, Strategic Initiatives & Innovation for OptumHealth and Chief Medical Officer, Health Services. Aimee Cardwell SVP & Chief Information Security Officer, UHG Jeffrey Meyerhofer Chief Operating Officer, Optum Financial Vaughn Paunovich CIO, OptumCare Brian Brueckman Executive Vice President, UnitedHealthcare Operations Carissa Rollins Chief Information Officer, UnitedHealthcare
22-Sep	12:35 - 12:45 PM CT		Day 1 Wrap up	Host - Dave Meissner Vice President Optum Agile - Transformation & Coaching
23-Sep	09:00 - 09:05 AM CT		Opening Remarks	Host - Dave Meissner Vice President Optum Agile - Transformation & Coaching
23-Sep	09:05 - 09:30 AM CT		Operational Agility	Brian Brueckman Executive Vice President, UnitedHealthcare Operations

23-Sep	09:40 - 10:30 AM CT		Breakout Session 1	
23-Sep	10:40 - 11:30 AM CT		Breakout Session 2	
23-Sep	11:40 - 12:30 PM CT		Breakout Session 3	
23-Sep	11:40 - 12:30 PM CT	Leadership Track	Driving and Supporting Change - The Important Role of the Sponsor	Michelle McDonough Transformation & Coaching Office
23-Sep	11:40 - 12:30 PM CT	Lean and Agile Track	The real value of ScrumMastering	Jeff Carpenter Transformation & Coaching Office
23-Sep	11:40 - 12:30 PM CT	Product Track	What is a product organization and how do we get there?	Brian Scalia Transformation & Coaching Office Robert Weidner Optum Tech University
23-Sep	12:30 - 01:30 PM CT		Importance of Prioritization and Closing Day 2	Cory Gundberg Senior Vice President OptumRx, Operations Host - Dave Meissner Vice President Optum Agile - Transformation & Coaching
23-Sep	12:40 - 01:30 PM CT	Product Track	A Day in the life of a Product Manager	Amy Boland Digital Product Lead, Optum Product Experience Optimization
23-Sep	12:40 - 01:30 PM CT	Leadership Track	Agile Leadership Basics	Kate Pichelman Transformation & Coaching Office
23-Sep	12:40 - 01:30 PM CT	Technology Track	Automated Everything - If you aren't doing it, you can never get to true agility	Chris Terrell Sr. Software Engineer
23-Sep	01:40 - 02:30 PM CT	Lean and Agile Track	3 Myths and 7 Key Responsibilities of Product Ownership	Tom Auld Transformation & Coaching Office
23-Sep	01:40 - 02:40 PM CT	Leadership Track	Fixed Capacity Billing	Ashley Phinney Fixed Capacity Billing Program Leader Diana Stetz MOVE Tech Transformation Lead
Sep 23 - Sep 24	Sep 23 01:40 - Sep 24 07:00 PM	Lean and Agile Track	OSAM 5.0 - Evolving to meet the organization's needs	Michelle Midboe Optum Tech University
23-Sep	01:40 - 02:30 PM CT	Technology Track	OT DataHub - What is it and why you care?	Joseph Ashe Director - Data Analytics & Transformation Grace Clark Product Owner

24-Sep	09:00 - 09:05 AM CT		Opening Remarks	Host - Dave Meissner Vice President Optum Agile - Transformation & Coaching
24-Sep	09:05 - 09:30 AM CT		Addressing the Transformation Innovation Conundrum	Rick Hardy Chief Transformation and Strategy Officer Optum
24-Sep	09:40 - 10:30 AM CT		Breakout Session 1	
24-Sep	10:40 - 11:30 AM CT		Breakout Session 2	
24-Sep	11:40 - 12:30 PM CT		Breakout Session 3	
24-Sep	11:40 - 12:30 PM CT	Lean and Agile Track	Cognitive Biases	Milan Shroff Enterprise Coach, OTU Katy McDonald Enterprise Coach, OTU
24-Sep	11:40 - 12:30 PM CT	Product Track	From Idea to User Story - Capturing product ideas in Aha and delivering them to customers	Mike S. Jacobson Transformation & Coaching Office Kenny Kiser Senior Capability Manager, Optum Behavioral Health
24-Sep	11:40 - 12:30 PM CT	Leadership Track	Managing Resistance and Identifying Antipattern's	Meredith Sabia Transformation & Coaching Office
24-Sep	12:35 - 01:05 PM CT		Event Close	Norman L. Wright Executive Vice President & Chief Marketing & Customer Experience Officer
24-Sep	12:40 - 01:30 PM CT	Lean and Agile Track	Every team needs a board	Tomo Lennox Transformation & Coaching Office
24-Sep	12:40 - 01:30 PM CT	Technology Track	Optum Engineer - The evolution of sharing information	Simon Free Director, Software Engineering
24-Sep	12:40 - 01:30 PM CT	Product Track	Strategy to Execution: End to end tooling with Aha and Rally	Steve Yanicke Transformation & Coaching Office Uma Prabhala Transformation & Coaching Office
24-Sep	01:05 - 01:15 PM CT		Event Wrap Up and Gifts	Host - Dave Meissner Vice President Optum Agile - Transformation & Coaching Carissa Rollins Chief Information Officer, UnitedHealthcare

24-Sep	01:40 - 02:30 PM CT	Lean and Agile Track	Introduction to value stream mapping	Richard Lindley Transformation & Coaching Office Laurie Cole Transformation & Coaching Office
24-Sep	01:40 - 02:30 PM CT	Leadership Track	Servant Leadership	Isaak Harchi Transformation & Coaching Office